Georgia Department of Public Safety Policy Manual

SUBJECT	EXHIBIT NUMBER
BOMB THREAT PROCEDURES & CHECKLIST	16.03-1
DISTRIBUTION	REVISED DATE
ALL EMPLOYEES	4/25/2024
	EXHIBIT REVIEWED 4/25/2024

BOMB THREAT PROCEDURES

This quick reference checklist is designed to help employees and decision makers of commercial facilities, schools, etc. respond to a bomb threat in an orderly and controlled manner with the first responders and other stakeholders.

Most bomb threats are received by phone. Bomb threats are serious until proven otherwise. Act quickly, but remain calm and obtain information with the checklist on the reverse of this card.

If a bomb threat is received by phone:

- 1. Remain calm. Keep the caller on the line for as long as possible. DO NOT HANG UP, even if the caller does.
- 2. Listen carefully. Be polite and show interest.
- 3. Try to keep the caller talking to learn more information.
- 4. If possible, write a note to a colleague to call the authorities or, as soon as the caller hangs up, immediately notify them yourself.
- 5. If your phone has a display, copy the number and/or letters on the window display.
- 6. Complete the Bomb Threat Checklist immediately. Write down as much detail as you can remember. Try to get exact words.
- 7. Immediately upon termination of call, DO NOT HANG UP, but from a different phone, contact authorities immediately with information and await instructions.

If a bomb threat is received by handwritten note:

- · Handle note as minimally as possible.

If a bomb threat is received by e-mail:

- Call
- . Do not delete the message.

Signs of a suspicious package:

- No return address
- · Poorly handwritten

- Stains
- Incorrect titles Foreign postage
- Strange sounds
- · Unexpected delivery
- * Refer to your local bomb threat emergency response plan for evacuation

DO NOT:

- Use two-way radios or cellular phone. Radio signals have the potential to
- · Touch or move a suspicious package.

WHO TO CONTACT (Select One)

- Follow your local guidelines

For more information about this form contact the Office for Bombing Prevention at: OBP@cisa.dhs.gov



BOMB THREAT CHECKLIST

TIME CALLER

PHONE NUMBER WHERE CALL RECEIVED:

Ask Caller:

- Where is the bomb located (building, floor, room, etc.)
- When will it go off?
- · What does it look like?
- What kind of bomb is it?
- · What will make it explode?
- Did you place the bomb? Yes No
- What is your name?

Exact Words of Threat:

Information About Caller:

- Where is the caller located? (background/level of noise)
- Is voice familiar? If so, who does it sound like?
- Caller's Volce

☐ Male □ Accent □ Angry □ Calm ☐ Clearing throat □ Coughing □ Cracking Voice □ Crying □ Deep ☐ Deep breathing ☐ Disguised

□ Excited

□ Laughter □ Lisp

□ Loud □ Nasal

□ Soft

- Background Sounds ☐ House noises □ Street noises
- □ Booth □ PA system □ Conversation ☐ Music □ Motor □ Clear
- □ Static
 □ Office machinery □ Factory machinery
 □ Local Long distance

□ Ragged	_
□ Rapid	
□ Raspy	_
□ Slow	
□ Slurred	_

Threat Language

Message read
 Taped message

□ Irrational

□ Well-spoken

□ Profane