

Georgia Department of Public Safety

Policy Manual

SUBJECT MISSION AND CORE BELIEFS	POLICY NUMBER 1.01
DISTRIBUTION ALL EMPLOYEES	DATE REVISED 5/7/2008

1.01.1 Purpose

The purpose of this policy is to define and communicate the mission and core beliefs of the Georgia Department of Public Safety.

1.01.2 Policy

The Georgia Department of Public Safety is committed to providing the highest level of professional service to its employees, the citizens of Georgia, and visitors to our state. In determining how this service is to be provided, it is imperative that each employee understands and adheres to the mission and core beliefs of our organization. Therefore, it shall be the policy of the Georgia Department of Public Safety to conduct its affairs in a manner consistent with the mission statement and core beliefs outlined herein.

1.01.3 Procedures

A. Mission Statement

The mission of the Georgia Department of Public Safety is to work cooperatively with all levels of government to provide a safe environment for residents and visitors to our state. Although focused primarily on the enforcement of traffic laws and investigation of traffic crashes, the Department of Public Safety will support the efforts of all public safety agencies to reduce criminal activity, apprehend those involved, and respond to natural and manmade disasters. In all of our endeavors, DPS personnel will provide the highest level of customer service while remaining committed to following our core beliefs of trust, fortitude, compassion and professionalism.

B. Core Beliefs.

We are dedicated to a tradition of excellence inherent in the following core beliefs:

1. Trust

We are trustworthy. Truth is our hallmark and foundation. Our word is our bond. Truthfulness is what the public expects from us and what we demand of ourselves. We are committed to the highest ethical standards and highest level of performance that is beyond reproach.

2. Fortitude

We show fortitude. We are committed to persevere through sacrifice and adversity to do the right thing, even at personal cost. In the tradition of those who preceded us, we are confident in our ability to fairly enforce all laws, to

protect life and property, and to be accountable for our actions.

3. Compassion

We show compassion. We have the courage and wisdom to be fair. We are sensitive to the needs of others and are committed to treat all with dignity and respect.

4. Professionalism

We are professional. As an elite and diverse team of highly trained, motivated men and women, we are committed to providing effective, efficient, and courteous customer service. We pledge to set innovative standards for others to follow.

- C. Any employee who violates the core beliefs of the Georgia Department of Public Safety shall be subject to disciplinary action, up to and including dismissal.